

Care & Maintenance for Solid Surface Countertops

Routine Care - There are three types of countertop finishes: matte/satin, semi-gloss and high-gloss. Most of our countertops are finished with a semi-gloss finish. All acrylic solid surface sinks have a matte/satin finish. Soapy water and ammonia based cleaners will remove most dirt and residue from all types of finishes. Stubborn residue will require a little stronger cleaner.

Most dirt & residue	Clean with soapy water or ammonia based cleaner, rinse and wipe dry.
Water marks	Wipe with damp cloth and wipe dry.
Disinfecting	Occasionally wipe surface with diluted household bleach (1 part water/4 parts bleach). Rinse thoroughly with water and wipe dry.

Preventing Heat & Other Damage - Although solid surface is a heat resistant product, it is important to use common sense to minimize direct heat exposure to protect your surface and investment. When we build a kitchen countertop, we always give you a FREE matching dual purpose trivet/cutting board. Please use this board or heat trivets when placing hot objects on any surface and allow cookware to cool before placing them into a solid surface sink.

In most cases, solid surface can be repaired if accidentally damaged. Be sure to follow the guidelines below to prevent any permanent damage to your countertops.

- Avoid exposing surface to strong chemicals, such as paint removers, oven cleaners, etc. If contact occurs, quickly flush the surface with water.
- Do not cut directly on your solid surface countertops.
- Boiling water alone will not damage your solid surface sink, however it's a good practice to run your faucet while pouring boiling water into your sink.

Removing Minor Cuts, Scratches & Stains - Because acrylic solid surface material is a homogeneous material, the surface can be renewed to its original appearance. Minor cuts, scratches, burns and general stains can be removed on-site by using a light abrasive cleaner and a Scotch-Brite® pad.

Follow these steps:

- Use a light abrasive cleaner like liquid Vim with a Scotch-Brite® pad and rub over the area in a straight line, periodically changing direction 90° to blend the area in.
- If the above step is unsuccessful, try hand sanding with a 400 grit wet-dry sand paper.
- If this is unsuccessful, consult us for other repair options.

Renewing your Solid Surface Countertop - For minor restoration of your solid surface countertop use a light abrasive cleaner and a Scotch-Brite® pad. For more extensive restoration of your countertop, please contact us arrange to have us renew your countertop to new condition.